

Jan's Bio

For the past 30 years Jan has worked in the IT industry, and for the past 14 years working in the field of Change Management. In this context she has run workshops and facilitated large and small meetings.

In 2012 she moved from Brisbane to Melbourne for work and to be closer to family. Having lived alone for many years, she wanted some companionship to explore Victoria with, so engaged in online dating. She connected with a man who she only later came to know as a scammer, and was defrauded of over \$260,000 over a several month period.

As part of her recovery she has written and spoken out about her experience of a scam. In doing this she is claiming back her self-respect, and lifting the veil from the shame, secrecy, silence and judgement around dating scams.

Ambassador for Australian Cybercrime Online Reporting Network (ACORN)

ACORN is a Nationwide policing initiative, focussing on Cybercrime. As a result of her willingness to



Jan has been selected to be an Ambassador, and in this role, has had an Article

written about her ordeal published in the Herald Sun newspaper in Victoria.

Speaking Topics

Dangers of love in an online world

My experience of an online dating scam

Based on my true story hear how when Eamon did not make contact again after leaving from Dubai for England, I realised I had been scammed of over AU\$260,000 and lost the love of my life. Hear about the intimate interactions that lead to that loss, my coming to terms with it, and the emotional and financial difficulties I found myself in.

Having come through my process of recovery, I am keen to share my story so others will not make the same mistakes, and warning signs can be better understood.

An explanation of my story through the following topics, depending on time available, can include:

- My story - I lost over \$260,000 in 72 days, and why I am talking about this
- General statistics on scams and who they are impacting
- Why people say – “how could you give money away to someone you have not met?” and how I respond to this
- How scams generally are carried out
- Why scams work
- How being scammed affects people once they realise - how do they recover from this?
- Warning signs, and how to protect yourself from scams, and report it if you have been
- Symptoms of it happening to others....
- Support resources available
- What needs to change
- Questions



Beyond shame

How shame works: the power of speaking out

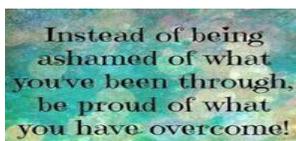
Based on my own experience of a shameful experience, I talk about how shame works, and what we can do to deal with shame and move beyond shame. Topics can include:

- Gender and shame
- Is shame good or bad?
- Internet's role in shaming
- What feeds shame, silence; secrecy; judgement
- Feeling shame from fear of shame
- What gets us beyond shame
- The power of speaking out and self respect
- Developing shame resilience
- Definitions of shame, vs guilt
- Shame as children
- Shaming incident in adulthood

Meet-up Group

On the first of January 2015 Jan set up a Meet-up group called [Melbourne Dating Scam Survivors](#). These meetings are designed for those who have been a victim of a dating scam, and are ongoing.

Recent Media



MAY 2017

- **Article:** [Facebook the main stalking ground for scammers looking for lonely hearts](#) by MATTHEW BENNS, The Daily Telegraph May 15, 2017
- **ABC Radio:** Katherine Gregory: [Online dating causing most financial heartache according to ACCC](#)

2/2/2017 Valentine's Day warnings for Consumer Affairs Victoria (incl. interview with minister)

The Age: [Valentine's Day warning: Online scammers the death of romance](#), by Neelima Choahan. This was also published in the [Brisbane Times](#)

- **Channel Seven News:** [Consumer Affairs issues Romance Scam Warnings](#)
- **Channel 9 News:** video not available: **Channel 10 News:** video not available
- **Channel 7 Sunrise,** Feb 13: [Dating Scammers strike around Valentine's Day](#)

See [related Blog at romancescam survivor.org](#)

1/11/2016 Women's Weekly Article, December 2016 Edition

[Pages 92 to 95](#) of the December 2016 edition (available during November) of the The Australian Women's Weekly (Lisa Wilkins on the cover). I am reference through the second half of the article.

08/10/2016 7:30 Report: -Woman Tricked Into Laundering Money 'Ignored' When She Reported It [TV Report](#) by journalist [Pat McGrath](#) on a person who was duped by a job advertisement, with comment from me on how ACORN does not seem to be doing anything.

12/02/2016 Channel 7 News story No video available. My story quoted as part of this Channel 7 News story which includes warnings, and

comment on latest statistics from the ACCC, as part of my work as Ambassador for the ACORN.

12/02/2016 Sydney Morning Herald Article

:Valentine's Day Warning

[Valentine's Day Warning: Australians Lost Nearly \\$23](#)

[Million To Dating Scams In 2015, Says ACCC](#), by Esther Han. My story quoted as part of this SMH article which includes warnings, and comment on latest statistics from the ACCC, and Scamwatch video as part of my work as Ambassador for the ACORN.

FEB 2016 Nicholas J. Johnson Scamapalooza Podcast

[Episode 25 – ROMANCE SCAM SURVIVOR with Jan Marshall](#)

"Jan Marshall is an extraordinary woman..." a 54 minute interview by Nick Johnson with me about the scam and its impact on my life, including run-ins with the ATO.

04/07/2015 In Saturday Herald Sun July 4 2015

by SARAH MARINOS

['I was scammed by an online love rat too,' survivors of internet fraud speak out](#)

An in-depth expose quoting a number of people including Casey Donovan and various romance scams, as well as tips on how to identify scams and how to protect yourself.

18/05/2015 The Age, May 18, Marc Moncrief, [Victorians giving more money to scam artists, according to assessment](#)

"Shame needs three things to grow out of control in our lives: *secrecy, silence and judgement*"

Brené Brown

'The Gifts of Imperfection'. (p.40).

Speaker Profile:

Jan Marshall



Scribe, Speaker, Survivor



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